

### 2004 ARMA Meeting Presentation by Daniel L. Helman, Сін, СSP, СНММ, REM Director, Health & Safety

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GAF Materials Corporation (Environmental), Health & Safety Management System

> The Beginnings of a Structured, Methodical, Business-like Approach to Risk Management Decision Making!



### EHS Management System Theme (Basic Premise & Core Values)

#### • EHS is Equal

- EHS should be valued as being equal to the other aspects of our business and be managed in the same manner
- The "Safety 1<sup>st</sup> Slogan is not reality, rather, the "EHS Equality" Slogan is and can be achieved!
  - Safety
  - Quality
  - Service
  - Cost



## The EHS Management System

- The Objectives...
  - Define core values related to EHS
  - Write a prescription for Success
    - Dose-specific for each location
  - Provide Turn-Key Deliverables
  - Define strategic initiatives and develop business plans
    - annually and over a 3 to5 year planning cycle



### The EHS Management System (The Game Plan)

- Management Leadership & Commitment
- Performance Management & Recognition
- Management Assessments & Assurances
- EHS Business Planning
- Special Emphasis Programs
- Hazard Management (Identification, Evaluation & Control)
- Integration of EHS into day to day business activities
- Best Methods & Benchmarking
- Communication, Education & Training
- Crisis and Failure Management
- EHS Resources & Professional Development
- Legislative & Regulatory Compliance



### Management Leadership & Commitment

- Objective...
  - -Mgmt. Involvement
- How...
  - State the company's Core Values
    Identify the corporate infra-structure
    Corporate EHS Steering Committee
    Corporate EHS Roundtable
    Identify the facility infra-structure
    Facility EHS Leadership Team



# GAF EHS Vision Statement

To Finish Each and Every Day Injury and Incident Free



EHS Performance Management & Recognition

- Objectives...
  - Define Metrics
  - -Reward performance
- How...
  - -Leading and lagging indicators
    - Tier I, II, III Metrics
    - Create Linkage
  - Facilitate recognition and celebration
  - Electronic, automated shared data management system



# Tier I Metrics - Executive Leadership & Company-wide Performance Measures

- Total Case Rate (TCR)

  total OSHA Recordable Cases per 100 workers

  Lost Time Case Rate (LTCR)

  total Lost Time Injury Cases per 100 workers

  Worker's Compensation Costs/\$100 payroll

  total W/C Costs per \$100 payroll costs
- Notices of Violations (NOV's)
  - total number of violations issued from any EHS agency for noncompliance

#### Tier II Metrics - Corporate EHS Department

- Leading Indicators
- Facility EHS Business Plan
   (% complete of plan)
- Facility EHS Training Plan Adherence
  - (% complete of plan)
- EHS Assessments (% of completed findings)
- Best Methods Execution
   (% identified/implemented)
- Lockout/Tagout
  - % of completed findings
- Loss Control (Fire & Property Protection)
  - % of completed findings

- Lagging Indicators
- Injury/Illness Frequency & Severity Indicators
  - TCR
  - LTCR & LWDR
  - RACR & RWDR
  - FACR
  - Near Misses
- Experience Modification Rate (EMR)
  - annually
- ARMA Rankings
  - quarterly
- W/C Cost/\$100 payroll (%)
- W/C Total Cost (\$)
- NOV's
- Permit Exceedences (# of occurrences)

### Tier III Metrics - Facility Management (Includes Tier I & II Metrics Plus...)

- Preventive Maintenance Schedule
  - (% adherence to plan)
- Corrective Action Tracking
  - (% complete)
- Departmental Housekeeping Inspections
  - (# completed)
- Departmental EHS Meetings
   (# of meetings held)
- Safe Behavior Observations
  - # completed

- Machine Guarding Plan Adherence
  - (% complete of plan)
- Ergonomics Plan Adherence
   (% complete of plan)
- Injury/Illness Pareto Analysis
- Overtime Hours
- Absenteeism Rate (%)
- Turn-over
- # of Manpower Moves
- # of Employees Involved in Teams

# **EHS** Recognition

- Corporate Recognition Activities
- Facility-specific Recognition Activities for associates and teams
- ARMA Awards & Recognition
- On the Horizon
  - OSHA VPP

### Assessments & Assurances

- Objective...
  - Provide assurances to management
- How...
  - Define an EHS assessment protocol, rating system and tracking system
  - Perform comprehensive, baseline assessments
  - Capture & Prioritize Risk
    - Qualitative
    - Quantitative
  - Involve senior management personnel



# EHS Business Plans & Budget

- Objective...
  - Proactive Planning
- How...
  - Develop EHS Business Plans
  - Develop EHS Training Implementation Plans
  - Quantify and manage the actual expenditures



#### Facility-Specific EHS Business Plan

		TIMING														
		ACCOUNTABILITY/ (TARGET COMPLETION DATES)							ΓΙΟ	NI		COST				
	ACTION PLAN OR ACTIVITY	RESPONSIBILITY	J	F	Μ	Α	Μ	J	J	Α	S	0	Ν	D	IDENTIFIABLE RISKS	(\$\$\$)
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### Special Emphasis Programs

#### • Objective...

- Identify projects with immediate impact
  - "Fix a Spot on the Floor"
- How...
  - Three Phase Approach
    - Phase I
    - Phase II
    - Phase III

- Back to the Basics or Band Aid Initiatives



### Hazard Management

• Objective... -Identify, Evaluate & Control • How... -Develop facility-specific written programs -Develop an IH Exposure Assessment & Sampling Plan



### Hazard Management

- Machine Safeguarding
  - General
- Process Improvements
  - Ergonomics
- Job Safety Analyses
- Radiation Safety Program (RSO's)
- Industrial Hygiene Exposure Assessments & Sampling
- Asbestos Containing Materials Mgmt. Plan
- Hazard Communication Program
- Confined Space Entry Program
- Respiratory Protection Program
- Lockout/Tagout Program

- Formaldehyde Program
- Silicosis Prevention Program
- Asphalt Fumes Program
- Fiberglass H&S Program
- Personal Protective Equipment Program
- Stillyard Safety Program
- Bloodborne Pathogens Program
- Hearing Conservation Program
- Contractor Safety Program
- Thermal Stress Program
- Fall Protection Program
- Medical Monitoring and Health Surveillance Program



### Hazard Management

- Targeted Department Safety Programs
- Hazardous Materials
   Management Program
- Compressed Gas Cylinder Handling Safety Program
- Flammable Materials Safety Program
- Indoor Air Quality Program
- Hot Work Permit Program
- Fleet Safety Program
- Bio-Safety Program
- Walking & Working Surface Safety Program
- Office Safety Program
- Travel Safety Program

- Electrical Safety Program
- Material Handling Safety Program
- Powered Industrial Vehicles Safety Program
- Hand Tool Safety Program
- Carcinogens, Teratogens, Mutagens and Reproductive Hazards Program
- Open Surface Tanks Safety Program
- Laboratory EHS Program
- Deviation Program
  - Conditionally exempt variances
- Risk Assessment Process
- Fire Protection Program
- Waste Minimization and Pol Prevention Plans



## EHS Integration into Business Operations

- Objective...
   –EHS is Equal
- How...
  - -AFE Process
    - -Develop quantifiable risk management tool
    - –Utilize existing management systGAF

# Best Methods & Benchmarking

- Objectives...
  - -Maintain Best Methods Manual
  - -Share information across company
- How...
  - Identify existing internal best methods
    Identify new best method opportunities



# **Best Methods**

- LOTO
- JSA's
- Machine Safeguarding
- Engineering Design Specifications

#### • WIP

- PIV's
- Written Compliance Programs
  - Respiratory Protection
  - Hazard Communication
  - Hearing Conservation
  - Confined Space Entry
  - Bloodborne Pathogens



# Communication, Education & Training

- Objective...
  - Provide Meaningful, Quality Education & Training
- How...
  - Develop EHS Training Implementation Plans (EHSTIP)
  - EHS School 101
  - OSHA 30-Hour Course
  - RSO Training
  - Project Champion School
  - Standardized New Hire Orientation Program
  - Improve Internal/External Communications
    - EHS Alerts
    - SIR Process



#### **EHS** Training Implementation Plan

GAF Materials Corporation																	
Facility																	
EHS TRAINING IMPLEMENTATION PLAN																	
Target Completion Da       TRAINING TOPIC     J F M A M J J A S O											es		# of	# of	Total	Cost	Training
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### Crisis and Failure Management

- Objective...
  - Advanced Preparedness
- How...
  - -Re-visit Business Continuity Plans
  - Aggressive Activity on Fire & Property Protection Plans
  - Enhance Incident Investigation Process
  - Roll-out of Worker's Compensation Management System



EHS Resource Utilization & Professional Development

- Objective...
  - Preferred Service Provider
- How...
  - Increase internal EHS Professionals Utilization
  - -Enhance existing talent base
  - Identify areas of in-house EHS expertise
  - Determine adequate EHS staffing levels



#### Resources

- Corporate Support Services
  - (1) Corporate Director, H&S
  - (4) Regional EHS Managers
    - Extremely hands-on
  - (1) Corporate Director, Env. Eng.
  - (1) Corporate Env. Eng.
- Corporate EHS Steering Committee
- Corporate EHS Roundtable
- Facility Support Services
  - EHS Leadership Team Members
    - Project Champions!!!
  - (4) FTE's Hourly Safety Coordinators
  - (18) PTE's Support Personnel
    - (Ranging from 10-50% of time)



## Legislative and Regulatory Compliance

• Objective...

- Achieve & Sustain compliance

- How
  - Stay abreast of regulatory climate
  - Proactive participation in legislative and regulatory issues
  - Define EHS recordkeeping and retention requirements



# Take-Aways

- Infra-structure Creation
- Advanced Planning & Budgeting
- Enhanced Education & Training
- Comprehensive Mgmt. Assessments & Compliance Audits
- Best Methods Development & Sharing
- Turn-key Deliverables
- Everything gets tracked
- Increased Hands-on Support

